

CHUCK e. FOCUS

Week 26 – July 3, 2018

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

Restaurant	2017	2018	YOY
1. Langley, BC #847	\$16,990	\$32,869	93.5%
2. Burlington, WA #338	\$16,617	\$27,410	64.9%
3. Bel Air, MD #502	\$14,853	\$23,660	59.3%
4. San Antonio, TX #565	\$24,700	\$38,651	56.5%
5. King of Prussia, PA #543	\$12,012	\$17,938	49.3%
6. Superior, CO #711	\$14,695	\$21,732	47.9%
7. Florence, KY #112	\$15,707	\$23,142	47.3%
8. Greensburg, PA #763	\$9,058	\$12,991	43.4%
9. Woodbury, MN #792	\$18,954	\$26,945	42.2%
10. Doylestown, PA #762	\$12,164	\$17,267	41.9%

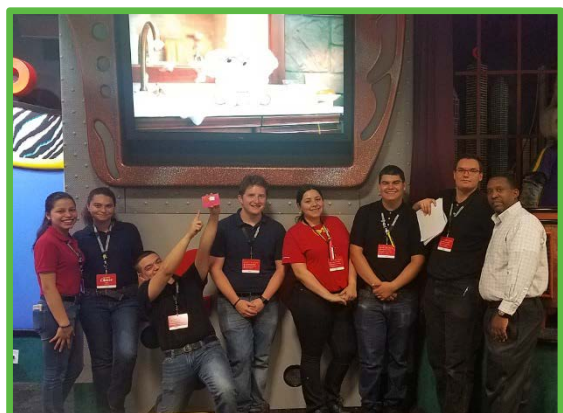


Congratulations to
our newest TEAM²S!

The Road to Elite!



#Team Naperville, IL #097 Angie Brewer, DM



Team Patchogue, NY #496 Daniel De Los Santos, DM



Anthony got his first 5 10/10 birthday surveys and received his Gold Pin. He says he will be at Elite Status in no time!

Awesome job Anthony!

~ Fairfax, VA #084 ~



a&b moments...

I wanted to let you know that I attended my grandson's birthday party on Saturday, June 2nd at the West Islip location. The hostess Samantha was phenomenal. Sam entertained the kids beyond our expectations and was able to take care of every need not only for the children but for the adults as well. I just hope you give Samantha some kind of recognition for an outstanding job. I will recommend this location for anyone who is looking to have a party at Chuck E. Cheese. Thank you!

Northeast Region
West Islip, NY #511
RVP Chris Kelly
DM Daniel De Los Santos
GM Nicole Leon
Cast Member Samantha

Andrew Niesha was an excellent example of exemplary Guest Service! Chuck E. Cheese can be overwhelming for the most seasoned parents, and the last time I was here there was still token machines. Andrew Niesha made sure to welcome us with a smile, explain the process, to getting the kids to the games the quickest, making the most of our time there. She also came and found me twice to give me the change that I left at the register! It is nice to be treated with good customer service, thank you for the wonderful experience!



Western Region
La Mesa, CA #405
RVP Jim Brawley
DM Patty Cedillo
GM Jonathan Benson
Cast Member Andrew Niesha

My Party Planner Kailey was awesome! I instantly noticed that the other Party Planners were not as enthusiastic as her. I literally have a video of her dancing her tail off with my girls during the birthday show. She did an amazing job of keeping me and the party on schedule. The first hour was rough, only two guests arrived and my oldest daughter was seconds from heart ache and tears. Kailey was more than amazing talking her through it and distracting her until her friends came. She literally sat down and was telling her it was okay and how much of an awesome time we would have. This is the part that was not in her job duties and every moms worst nightmare for their child on their birthday but she genuinely cared. 30 minutes later and the disaster was over and friends came in numbers. I was so worried and stressed and Kailey really went above & beyond her duties for my daughters birthday, it was a pleasure having her with us and you have a truly amazing employee and she definitely brings value. Thank you Kailey!

Southeast Region
Covington, LA #610
RVP Bill Eich
DM Brian Pitre
GM Caleb Minton
Party Server Kailey

anniversaries

15 YEARS

Jaymes Black ~ 319

10 YEARS

Tiffany Hernandez ~ 087

Rocco Ferreri ~ 552

Michael Anderson ~ 591

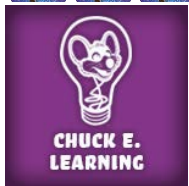
5 YEARS

Jason Hogue ~ 534

Stephen Grinstead ~ 565

Sandra Villarruel ~ 592

Amy Konopka ~ 762



AMY FAVORITE BINGO! SHOWDOWN!

BINGO!



FUN FACTS:

First Restaurant to turn in a completed

Bingo Card: **Langley, BC #847**

Number of Bingo Cards Submitted: **12**

Number of Western Region Submissions: **7**

Number of Northeast Region Submissions: **4**

Number of Southeast Region Submissions: **1**

**An amazing start to
Menu Bingo everyone!**

**Who will be the first one to turn in a
"Full House" Bingo?**



**Don't forget to be practicing your Live
Show Dance! July 16th is the deadline
to get your videos turned in!**



AYCP OPERATION ROLLOUT: COMPLETE!



ALL YOU CAN PLAY

Training has now been completed
in ALL U.S. RESTAURANTS! We are
ready for our national launch on
social media and TV!

- ALL POP materials should have arrived in all restaurants by now. If you have not received yours, please email marketingorders@cecentertainment.com
- TV commercials start on Monday!



RISK
MANAGEMENT

RISK management

Tip of the Week:

To ensure we remain secure, weekly inspections of all POS devices must be performed. If you notice something is wrong or unusual, stop using the device and report the issue to the Help Desk immediately.



RUBY PIN



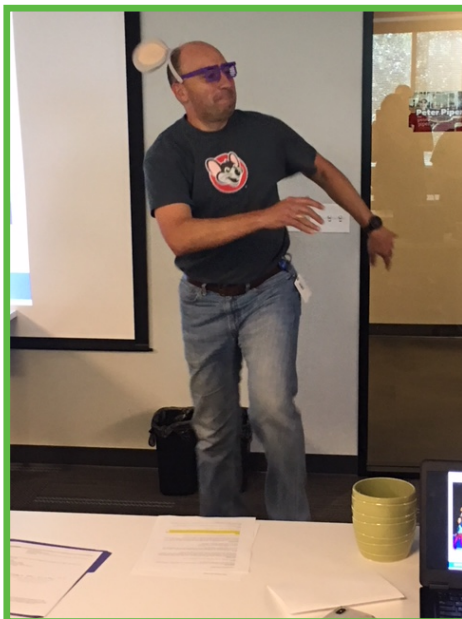
~ Our Party Hostess Connie was absolutely amazing! If I ever have another party there I will definitely request her again! ~
~ Our hostess Connie was great! The flow of the party was great and she was a big help! ~
~ Connie was amazing. She made sure we had everything we needed and was super peppy to keep the kids interested in everything. We had a perfect experience all because of her. Will definitely ask for her next time. ~



~ S. Fort Worth, TX #952 ~



The Support Center is joining in on the fun and learning 'Chuck E.'s Easy Dance to make a video to submit for the contest!



Rudy Rodriguez ~ Chief HR Officer



Congratulations to our international NUO team on another successful opening!

~ Honduras ~
Total number of

International Franchise Restaurants: 65

CHUCK E. CHEESE'S

HOT JOBS



General Manager

321 ~ Newark, CA
355 ~ Valencia, CA
367 ~ Ladera Heights, CA
379 ~ Concord, CA
414 ~ Murrieta, CA
428 ~ El Monte, CA
429 ~ Granada Hills, CA
461 ~ West Hills, CA
631 ~ Stockton, CA
761 ~ Santa Maria, CA
711 ~ Superior, CO

720 ~ Bradenton, FL
780 ~ Ocala, FL
687 ~ Riverpoint, IL
916 ~ Fairview Hts, IL
559 ~ Cleveland/ N. Olmstead, OH
660 ~ Portland, OR
576 ~ Lake Jackson, TX
580 ~ Dallas/Valley View, TX
593 ~ San Antonio, TX
114 ~ Layton, UT

Tech Manager

041 ~ Bakersfield, CA
108 ~ Redwood City, CA
465 ~ Torrance, CA
467 ~ E. Hartford, CT
602 ~ Conyers, GA
729 ~ Atlanta, GA

341 ~ Kokomo, IN
946 ~ Ft. Wayne, IN
412 ~ Catonsville, MD
532 ~ Largo, MD
499 ~ Hicksville, NY
374 ~ Jacksonville, NC

637 ~ Greensboro, NC
967 ~ Columbia, SC
035 ~ Lewisville, TX
416 ~ Arlington, TX
572 ~ Woodlands, TX
928 ~ Midland, TX

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager

Casa Grande, AZ #1285
Las Vegas, NV #1256

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions